



PINNACLE
PLUS RESUMES

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The Pinnacle Plus Guarantee (Details)

1) At Pinnacle Plus Resumes there is a guarantee of return of all funds, if you are not satisfied with services anytime during the design process, up until completion and for a period of 5 business days after the return of completed documents. Note that significant attempts will need to be made in terms of edits or revisions, to encourage client satisfaction. However, if attempts are made and you deem that there is no increased level in satisfaction, all funds will be returned.

* Note that these guarantees are one of satisfaction with the design of all career search material, with the primary goal being one of increased frequency of employment interviews. However, due to the complicated nature of the job search process, Pinnacle Plus Resumes can never guarantee employment, as a result of the resume creation process.

2) If you deem that you are not satisfied with the services received at Pinnacle Plus Resumes and after receiving your refund, a request will be made that you complete a written satisfaction survey. This enables this company to receive feedback on work, and further recreate and implement new customer service changes.